

Reliability Indices (SOP) for the Year 2011-2012

Month	System Average Interruption Duration Index (SAIDI) Minutes	System Average Interruption Frequency Index (SAIFI) Numbers	Customer Average Interruption Duration Index (CAIDI) Minutes
Apr-2011	8.40	0.26	32.75
May-2011	10.06	0.32	31.11
Jun-2011	13.18	0.27	48.37
Jul-2011	10.46	0.20	52.69
Aug-2011	9.80	0.20	48.31
Sep-2011	7.31	0.20	37.31
Oct-2011	7.84	0.19	40.21
Nov-2011	5.98	0.18	33.01
Dec-2011	5.37	0.16	32.70
Jan-2012	4.04	0.12	32.83
Feb-2012	5.42	0.20	26.84
Year To Date - 11-12	87.85	2.31	37.95