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Reliance Energy
Mumbai

Sir

This is to place on record my deep gratitude and appreciation for the excellent, efficient and prompt service rendered by Shri Kumla, Divisional Manager, during the massive power failures which occurred due to the torrential rains post 26.07.2005.

Even though I interacted with Shri Kumla only on the telephone, he assured me that he would look into the problem of power failure in our area and remedy the same. I am happy to state that Shri Kumla was as good as his word. I am very pleased with Shri Kumla's efficiency and politeness.

Indira S. Hegde

MRS INDIRA HEGDE